

From:
Sent: 01 May 2013 14:02
To: Rackley, Shaun
Cc:
Subject: FW: Taxi Blue Plate 30

Hi Shaun,

Please see the email below and attached photographs that we have just received from one of the supervisors of the Parking Enforcement Team.

We have asked the CEO to provide us with an official incident form due to the aggressive and threatening behaviour of the taxi driver. Is there any action that you can take at your end as this kind of behaviour is unacceptable, particularly when the taxi drivers have a code of conduct to adhere to? Our officers are instructed to communicate with motorists in a courteous manner, but we expect the same in return.

For your information, a Penalty Charge Notice was not issued by the officers on this occasion.

Regards

~~Parking Services~~

Telephone
Fax
email

Address Torbay Council, Parking Services, PO Box 422, Torquay, Devon, TQ2 5WU

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From:
Sent: 01 May 2013 13:37
To:
Subject: Taxi Blue Plate 30

Good Afternoon Bev.

*While monitoring CEO 409 on the West Beat, we came across a Taxi VRM: WG08BFY Blue Plate 30, Parked on DKB on the GPO Roundabout outside of the Taxi Bay markings. On approaching the vehicle it was seen to be empty with no driver present. Two males were standing nearby and I asked if the vehicle belonged to either of them, one person replied that it did and what did it have to do with me. I explained that it was parked on DKB and not in the Taxi Rank or overhanging into Union Street. The Driver said "F***k off you f***ing p***ks, I've been here for hours". I then told CEO 409 to issue to the vehicle, at that the driver run to the vehicle and jumped in to drive away (photo) at the same time shouting "you f***ing p***k, Just wait till you're not in uniform and I get you, you c***t" he then drove off the wrong way up Pimlico nearly hitting a car coming down the down the road in the correct direction (photo taken). The driver then reversed back towards the taxi rank but stopping in Union Street and parking (photo). The Driver carried on shouting abuse at me, telling me to "get a f***ing*

life" "have you p[redacted] got nothing better to do" and "Just wait till your off f[redacted]g duty". The other person standing there then joined in saying to the first driver "Take no notice of them prates they can't do anything"

I told the first person that I was reporting him for his threatening and abusive manor. I was told to f[redacted]k off and he would be seeing me later when it was dark (Photos).

Kind regards!

Lawrence Enforcement & Operations Officer
Parking Enforcement Services
Torquay
TQ2 5WU